

SUN TIMES



Our office will reopen May 5 for elective treatments, such as fillings, crowns, root canals and deep cleanings. Regular cleanings will restart May 12.

We'll be open at our regular business hours of every Tuesday and Friday, 8:30 a.m. to 5:00 p.m., and one Saturday per month (varies by month, contact us for details).

Our office staff has started the process of calling patients with existing appointments in May to notify them that we're open, and ask if they're comfortable coming and if they're in good health. We'll reschedule patients who do not want to come yet, or are ill.

Please check your voicemail to make sure you didn't miss a message from us if we called already.

Patients who had their appointments cancelled/postponed in March and April are being called to reschedule to the soonest possible opening, starting in order from the earliest dates.

We're continuing the additional protective measures we implemented in March, as well as a few new measures.

Our newest protocols include scheduling cleaning appointments one hour apart, instead of a half-hour apart.

Our hygienist will attempt to do all scaling (scraping off build-up) by hand and not use the ultrasonic Cavitron machine, to reduce aerosol emissions.

We're requiring more social distancing than before by only allowing one patient in the waiting room

at a time.

When patients arrive for their appointment, we request that they call our office number — (760) 810-7297 — to let us know they've arrived, and we'll advise them that they can come into the waiting room if it's empty. Otherwise, we're asking our patients to please wait in their vehicle until notified to come in.

As we did in March, we're taking each patient's temperature when they enter, and asking that they apply hand sanitizer and wear a face mask.

Also, our front office staff is wearing additional personal protective equipment and regularly sanitizing common surfaces.

And as always, our back office team follows industry-required

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Tues. 8:30 a.m. - 5:00 p.m.
Fri. 8:30 a.m. - 5:00 p.m.
Select Thursdays &
Saturdays
By Appointment Only

Sun Times

May 2020

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**NEW
PATIENT
SPECIAL**

\$75

Full exam,
full-mouth
X-rays &
regular cleaning
(a \$296 value!)

and recommended protocols to prevent infection and cross contamination.

If you have any questions or concerns about your appointment, our infection prevention measures, or any other topic, feel free to call us at (760) 810-7297.