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Tao Sun DDS

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Tues. 8:30 a.m.- 5:00 p.m. Fri. 8:30 a.m.- 5:00 p.m. Select Thursdays & Saturdays By Appointment Only

Coronavirus Update

With each passing day, there are more reports of businesses, schools and events shutting down as a response to the COVID-19 coronavirus pandemic.

But we want to reassure our patients we are staying open as of this writing, and taking numerous extra measures to keep our dental practice safe and sanitary.

As we have always done in the back office (where treatment takes place), we follow industry-standard disinfection and sterilization procedures, such as employees wearing protective attire (gloves, , masks, goggles,

lab coats), disposing of contaminated single-use items in the proper containers, spraying and wiping medical-grade disinfectant on the surfaces of an operatory after each procedure, using cold sterilization soak for reusable plastics, and sterilizing reusable metal instruments in a steam-pressure autoclave.

Each operatory (treatment room) is generously spaced to keep patients at least six feet away from each other, and there are barriers/walls to block the flow of airborne particles.

All of our back office team members have had to complete specific training in infection control to legally work in a dental office in the state of California, and they keep current on the latest recommendations through continuing education.

As a response to COVID-19, we've also introduced new protective measures in the front office.

For our part, team members at the front desk have started wearing protective attire and are regularly disinfecting the waiting room chairs and common surfaces.

...(continued on page 2)...

Sun Times

March 2020 Special Release

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WHAT'S INSIDE



Coronavirus Measures, Continued

NEW PATIENT SPECIAL

\$75

Full exam, full-mouth X-rays & regular cleaning (a \$296 value!) ...(continued from page 1)...

We ask our patients to help by applying hand sanitizer and putting on a face mask upon entering the waiting room.

We also request patients sit at least two chairs away from each other, if possible.

Additionally, a team member will take each patient's temperature with a temporal (forehead) scanner, and if the patient's temperature is over 100.4 degrees Fahrenheit, they'll be asked to reschedule their appoint-

ment to when they no longer have symptoms of a virus.

As a preprecautionary measure, we've started calling our scheduled patients a few days before their appointment to ask if they're feeling well. If not, we'll reschedule their appointment.

We also want to confirm that each patient feels comfortable about coming to their appointment in the current environment.

We understand some patients won't feel confident at this time.



We're requesting our patients apply hand sanitizer and wear a face mask upon entering our front office.



We spray and wipe medical-grade disinfectant on all operatory surfaces after each procedure. We're also regularly spraying and wiping waiting room chairs and common surfaces.

and we can reschedule.

We're also aware some other, local dental offices have temporarily closed, and if their patients are unable to contact their provider for emergency treatment during that time, we can provide services at our office.

And if at any time we feel it is unsafe to stay open, we will close the office except in the case of emergencies, such as severe pain, infection and/or injury.

We'll also close immediately if government mandates such.

As of now, we're maintaining our regular business hours of every Tuesday and Friday, 8:30 a.m. to 5:00 p.m., and one Saturday per month (varies by month, contact us for details).

If you have any questions or concerns about your appointment or about the protective measures our office is taking during the COVID-19 outbreak, feel free to call us at *(760) 810-7297.* We can also be contacted at taosundds@gmail.com.